

---

## About Audi Assistance

### How does Audi Assistance compare with other breakdown cover?

Audi Assistance is the only breakdown cover giving access to specially trained technicians carrying Audi Genuine Parts and the latest state-of-the-art diagnostic equipment. What's more, they're fully supported by the AA - Britain's largest driving organisation<sup>1</sup>.

### What level of cover is available?

Audi Assistance provides comprehensive roadside assistance cover including Roadside, Home Start, Relay, Relay Plus and European Breakdown Cover.

### Am I covered for breakdowns outside the UK?

Yes, Audi Assistance includes cover in more than 40 countries across Europe, with English-speaking incident managers and transport back to the UK if required.

### Can members of my family call out Audi Assistance if they need help?

Yes, Audi Assistance covers your vehicle no matter who is driving it.

### How many times can I break down?

Audi Assistance is here for you whenever you need us – we do not restrict the number of callouts you can make during your cover period.

### How quickly can you reach me?

If you break down, we've got the latest satellite technology to help find the shortest route to get to you. We also give priority to people in vulnerable situations.

---

## Existing breakdown customers

### I've broken down but haven't received my Audi Assistance card yet. What should I do?

Don't worry, just call us on 0800 699 999 if you break down in the UK, or 00800 1330 3939\* for breakdowns in Europe. You will need to quote your vehicle registration number.

\*Alternative European breakdown number: 0033 (0) 472 171 258.

### My cover is coming to an end – can I renew it?

Yes, you can call 0800 912 1442 and our dedicated Audi Assistance team will be able to renew your cover for 12 or 24 months.