

Breakdown Cover Insurance

Insurance Product Information Document

Company:
Automobile Association Developments Limited

Product:
CUPRA Roadside Assistance

Automobile Association Developments Limited is exempt from Financial Conduct Authority authorisation and regulation. The selling and administration of this policy is the responsibility of Automobile Association Insurance Services Limited who are Financial Conduct Authority authorised and regulated. Financial services registration number 310562.

Complete pre-contractual and contractual information about the product is provided in your CUPRA Roadside Assistance documentation.

What is this type of insurance?

24/7 assistance if the registered vehicle breaks down at home or at the roadside, is involved in an accident or is vandalised.



What is insured?

- ✓ Finding and diagnosing the vehicle fault
- ✓ Attempted repair of the fault
- ✓ Recovery to any single UK destination of your choice
- ✓ 48 consecutive hours' replacement vehicle or public transport costs or overnight accommodation



What is not insured?

- ✗ Faults due to lack of routine maintenance
- ✗ Recovery of more passengers than the eligible vehicle is legally able to carry (up to a max of 7)
- ✗ Transportation of livestock
- ✗ Any excess payable to the vehicle insurance company
- ✗ Anything else as described as not covered in your CUPRA Roadside Assistance Member's handbook



Are there any restrictions on cover?

- ! The driver must be with the vehicle at the point of breakdown and when resource arrives
- ! The vehicle must be roadworthy, within 3.5 tonnes and no wider than 2.55m



Where am I covered?

- ✓ Anywhere in the UK or in Europe (as defined in the CUPRA Roadside Assistance Member's handbook)



What are my obligations?

- To keep your vehicle roadworthy
- The driver must be with the vehicle at the time of the incident (breakdown, accident or vandalism) and when the resource arrives
- To complete repairs in a timely manner following service notifications or previous patrol attendance



When and how do I pay?

A one-off payment will be taken on an annual basis



When does the cover start and end?

Your cover lasts for one year and the expiry date is shown on your covering letter



How do I cancel the contract?

Write to CUPRA Roadside Assistance Customer Care, Floor 2, Park Square, 38 Bird Hall Lane, Cheadle Heath, Cheadle, SK3 0XN or email vwgcustomercareoperations@theAA.com